

INIT deploys passenger information system in Wuppertal, Germany

INIT has deployed a new passenger information system for WSW Mobil GmbH, the public transport operator in Wuppertal. The system was developed by INIT and Verkehrsinformationssystem (VIS). It enables dispatchers to deal with disruptions more efficiently and to generate more precise passenger information nearly automatically.

The new system informs passengers about the current service in real time and simultaneously across multiple channels, including inside the vehicles, at stops, or online. The new system optimises dispatching, provision of passenger information, and documentation of operations by carrying out the tasks in a structured manner by using MOBILEforms, the workflow and incident management tool, that is integrated into the MOBILE-ITCS, an intermodal transport control system. MOBILEforms sends data to INFOpublisher, INIT's editing and publication system, where text templates with placeholders for various scenarios are stored and where passenger information is generated by combining this data with metadata and with real-time information inserted by MOBILE-ITCS. The dispatchers are just required to add context-specific information.